

Assistance funds and extra support from water and utility companies

Many water and utilities suppliers operate assistance funds for customers on low incomes and/or extra support for vulnerable groups. Here are some links below, if yours isn't listed try looking on your supplier's website:

Affinity Water • 03453 572 401 https://www.affinitywater.co.uk/billing/lift

Anglian Water Assistance Fund • 01733 421 060 www.anglianwater.co.uk/help-and-advice/water-care/extra-care-support/

British Gas Energy Trust • 01733 421 021 https://britishgasenergytrust.org.uk/

EDF Energy Trust • 01733 421 060 https://charisgrants.com/partners/edf-energy/

EON Energy Fund • 03303 801 090 https://www.eonenergyfund.com/

Anglian Water Assistance Fund • 01733 421 060 https://www.anglianwater.co.uk/

Scottish Power • 0800 027 0072 https://www.scottishpower.co.uk/support-centre/help-paying-your-bill

Southern Water Essential's Tariff • 0800 027 0363 https://www.southernwater.co.uk/account/what-if-i-can-t-pay-my-bill

Thames Water Customer Assistance Fund • 0800 111 4680 https://www.thameswater.co.uk/help/extra-care