

Case Study – Residents of Rivers Apartments

Jonathan Hall, a bus driver, and his partner Gisela Iveson, are new residents of Rivers Apartments.

They previously lived in South Woodford in a privately rented 2-bed 1930's flat which suffered from damp and "cost a fortune to heat."

They also found private renting very expensive, and felt as if it was "money down the drain". They wanted to find a way to buy their own home and have somewhere more modern, warmer and more energy efficient to live, and from where they could easily get to work.

Shared Ownership seemed the most affordable way of achieving this.

They saw an advert for Rivers Apartments in the Evening Standard, and put in an expression of interest on the website. They then talked on the phone with Robert Wharton to discuss more.

Jonathan found the whole process smooth and fairly quick – from start to finish it took about six months. They were given regular updates by Robert during this period.

By the end they had a flat that they are really pleased with.

"It is brand new, with good central heating and all mod-cons built in", said Jonathan. "The layout of the flat is great and the location is really convenient. The general atmosphere is good too."

They have been particularly impressed with the Concierge team: "They have been brilliant. Any problems we've had they have been really helpful and friendly."

Overall they are pleased they went with Shared Ownership:

"We thought we would have to borrow money from other people, but Shared Ownership meant we didn't need to", said Jonathan. "It's worth the money, and the outcome has been fantastic."